

# TECHNICAL DEBT SCORECARD



Score each category 1–5:

1–2 = Critical

3 = At Risk

4–5 = Healthy

|           |   |   |   |   |   |   |
|-----------|---|---|---|---|---|---|
| <b>01</b> | <b>Security Posture</b><br>Health Check, Connected Apps, OAuth                | 1 | 2 | 3 | 4 | 5 |
| <b>02</b> | <b>License &amp; Storage Efficiency</b><br>Unused seats, storage overage risk | 1 | 2 | 3 | 4 | 5 |
| <b>03</b> | <b>Automation Hygiene</b><br>Active vs. abandoned flows and processes         | 1 | 2 | 3 | 4 | 5 |
| <b>04</b> | <b>Documentation Coverage</b><br>Descriptions, help text, process docs        | 1 | 2 | 3 | 4 | 5 |
| <b>05</b> | <b>Governance Readiness</b><br>Change management habits, ownership clarity    | 1 | 2 | 3 | 4 | 5 |

**A score of 12 or below indicates lurking data issues.  
Time for a leadership conversation.**

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